

Meeting dates	Customer & Corporate Services Scrutiny Management Committee Work Plan 2017-18
Mon 12 June 2017 @ 5:30pm	<ol style="list-style-type: none"> 1. Attendance of Executive Leader (Finance & Performance) - Priorities & Challenges for 2017/18 2. Schedule of Petitions 3. Draft Annual Scrutiny Report 4. Update Report on Customer Relations Management System (CRM) and digital inclusion 5. Draft Work Plan 2017/18 & Discussion re potential topics for 2017/18
Mon 31 July 2017 @ 5:30pm	<ol style="list-style-type: none"> 1. Schedule of Petitions 2. Year End Finance & Performance Monitoring Report 3. Police and Crime Commissioner presentation on future governance of North Yorkshire Fire and Rescue Service 4. Update Report on Section 106 Agreements including simplified public report (Deferred until September) 5. Overview Report on CYC Sickness Absence (Deferred until September) 6. Consultation on Draft ICT Policy 7. Work Plan 2017/18
Mon 4 Sept 2017 @ 5:30pm	<ol style="list-style-type: none"> 1. Schedule of Petitions 2. First Qtr Finance & Performance Monitoring Report 3. Consultation on Draft ICT Policy (Deferred from July) 4. Overview Report on Financial Inclusion 5. Update Report on Section 106 Agreements (Deferred from July) 6. Overview Report on CYC Sickness Absence (Deferred from July) 7. Work Plan 2017/18
Mon 13 Nov 2017 @ 5:30pm	<ol style="list-style-type: none"> 1. Schedule of Petitions 2. Second Qtr Finance & Performance Monitoring Report 3. Electoral Arrangements Scrutiny Review Draft Final Report 4. Work Plan 2017/18 and discussion on further potential scrutiny topics.

Mon 22 Jan 2018 @ 5:30pm	<ol style="list-style-type: none"> 1. Schedule of Petitions 2. Update Report on Attendance and Wellbeing Project (Sickness absence) 3. Annual Review of Complaints 4. Update on Implementation of Recommendations from One Planet York Scrutiny Review 5. Update Report on Consultation on Draft ICT Policy 6. Scrutiny Review Support Budget. 7. Work Plan 2017/18 and discussion on further potential scrutiny topics.
Mon 12 March 2018 @ 5:30pm (rearranged for 18 April)	<ol style="list-style-type: none"> 1. Schedule of Petitions 2. Third Qtr Finance & Performance Monitoring Report 3. Update Report on Section 106 Agreements. 4. Work Plan 2017/18
Tues 8 May 2018 @ 5:30pm	<ol style="list-style-type: none"> 1. Schedule of Petitions 2. Update report on Attendance and Wellbeing Project (Sickness absence) 3. Overview report on corporate approach to social values. 4. Update report on ways of working in scrutiny and effectiveness of scrutiny 5. Draft Work Plan 2018-19

June / July: Update on implementation of recommendations from electoral arrangements scrutiny review.

Delivery of ICT strategy

One Planet York